



PRACTICAL GUIDE

To help you throughout your stay



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BEFORE YOUR STAY

Get to us with peace of mind



BEFORE YOUR STAY



1. GETTING TO THE HOTEL

- Parc Astérix hotels are located directly on the park grounds.
- **By car:** take the A1 motorway, Parc Astérix exit.
- **Getting to Parc Astérix by shuttle/bus:** please note that shuttles from Roissy CDG airport only run on days when Parc Astérix is open. The first shuttle leaves Roissy CDG 1 hour before the theme park opens.



2. LEAVING THE HOTEL

- **Leaving by car:** via the A1 motorway.
- **Leaving Parc Astérix by shuttle/bus:** last shuttle leaves Parc Astérix 1 hour after the park closes.
- **On departure:** remember to inform reception when you are returning by shuttle so that your luggage can be transferred to the park reception.

TIPS

If you arrive outside park opening hours, use the intercom located at the theme park entrance.

If you already have entry tickets, we can give them to you at reception when you check in.

If you do not have tickets, special-rate tickets are on sale at reception and are reserved for hotel guests only.



ADDRESS

[Locate the hotel](#)

WEBSITE

parcasterix.fr/en

PHONE

+33 3 44 62 68 00

BEFORE YOUR STAY



3. PARKING

- The car park is located right in front of the hotel and is free of charge for the duration of your stay.
- The theme park's main car park is also free on presentation of your hotel room card.
- Charging points for electric vehicles are available in hotel car parks (subject to availability). Don't forget to sign in at reception.



4. RECEPTION

- Reception is open 24 hours a day.
- From your room, dial 9 or +33 3 44 62 68 00.



BEFORE YOUR STAY



5. CHECK-IN / CHECK-OUT

- **Check-in:** the room is available from 5 p.m. on the day you arrive.
- If you arrive in the morning and have access to the theme park on the day of arrival, you can pre-check in at reception and use the footpath with direct access to the park.
- Be sure to book a time slot in advance for your dinners and breakfasts.
- Secure luggage storage is available on request from reception. This service is available 24 hours a day.
- **Check-out:** 10 a.m. on the day of departure.

6. PEOPLE WITH DISABILITIES

- The hotel's public areas are accessible to people with disabilities. If you are visually or hearing-impaired, please inform reception.
- **Specifications on rooms for people with reduced mobility (PRM)**

The hotel has 4 specially equipped rooms for people with reduced mobility (PRM), available only in the "Family room for 4 people" category, on request from our contact centre and subject to availability only.

MORE INFORMATION ABOUT PARC ASTÉRIX'S ACCESSIBILITY POLICY

DURING YOUR STAY

Get to us with peace of mind



DURING YOUR STAY



1. OUR ROOMS

The hotel has 150 rooms, some with a balcony or terrace, subject to availability.

Family rooms for 4 people

- 1 double bed + 1 bunk bed.
- Maximum 3 adults (aged 12 and over).

Family rooms for 5 people

- 1 double bed + 1 bunk bed + 1 sofa bed in the master bedroom.
- Maximum 4 adults (aged 12 and over).

Duplex for 6 people

- 2 double bed + 1 bunk bed.
- Maximum 5 adults (12 and over).

Specifications on bunk beds:

- Bottom bunk: not suitable for people over 1.8 m (5 ft. 11) tall.
- Top bunk: not suitable for people weighing 80 kg (176 lb) or more, or for people over 1.8 m (5 ft. 11) tall, and not suitable for children under 6.

We love animals but we cannot accept them in our establishment.

ROOM FACILITIES

Our rooms are equipped with:

- Bathroom linen
- Bath products
- Hairdryer
- Flat-screen TV
- Safe
- Telephone
- Free Wi-Fi
- Ironing board and iron on request

For all other requests, please contact reception.



DURING YOUR STAY



2. FOOD ACCESS

- The restaurant is open for breakfast and dinner. Access is by reservation only. You can reserve online or at reception (subject to availability).
- If you left your contact details when you booked, you will receive an SMS the day before your arrival with the link to proceed with the reservation.
- If you haven't already done so, remember to reserve your table as soon as possible.



**[CLICK HERE
TO RESERVE](#)**

RESTAURANT : LE GRAND DUC

- On the first floor of the Trois Hiboux hotel, our restaurant Le Grand Duc offers an all-you-can-eat buffet.
- Breakfast times: 7 a.m. – 10 a.m. (last slot at 9.30 a.m.).
- Dinner times: 7 p.m. – 10 p.m. (last slot at 9.30 p.m.).

[Browse menu](#)

BAR : LE PETIT DUC

- Come try our creative cocktails on the ground floor of the Trois Hiboux hotel.
- Opening hours: 1 p.m. to midnight.

[Browse menu](#)

DURING YOUR STAY



3. SERVICES

WIFI

The hotel has free Wi-Fi access.

BABIES

We have special facilities for mini Gauls:

- Baby cots: please let us know in the pre-visit questionnaire or at reception,
- Baby-bottle warmer: at reception and on presentation of ID (subject to availability),
- Microwave: in the restaurant,
- Changing table: in the communal toilet.

4. PARC ASTÉRIX TICKETS

If you already have tickets purchased as part of a hotel + tickets package, they will be given to you at reception on arrival.

If not, tickets at special rates are on sale at reception (for hotel guests only).



DURING YOUR STAY



5. FILOTOMATIX FAST-TRACK SERVICE

Filotomatix is a fast-track service that allows you to enjoy the theme park with special privileges. Make the most of your day and book your favourite attractions.

What is a Filotomatix?

A paid service.

Depending on the range you choose, you will have access to special queue-cutting services, or special waiting times at eligible attractions. Prices and range descriptions are available on the Parc Astérix app and on our [website](#).

What is a virtual queue?

The virtual queue replaces the physical queue. Using your smartphone, you can reserve a place in the virtual queue without having to queue in person, so you can make the most of your time and enjoy the park even more.

How can I benefit from Filotomatix?

Be in possession of an entry ticket valid on the day of your visit, a mobile phone with access to mobile internet or Wi-Fi, and a valid e-mail address. Filotomatix provides access to just one attraction at a time. Filotomatix services are subject to availability. We recommend purchasing in advance. Non-refundable and non-exchangeable.

[Discover the Filotomatix range](#)

PLEASE NOTE

To enjoy the attractions together and at the same time, you need to choose the same Filotomatix range.

1 Filotomatix per person.



DURING YOUR STAY



6. PARK MAP

- Maps of the theme park are available at the hotel, at the security point, at the park, or by downloading the Parc Astérix app.

7. TOURIST TAX

- A tourist tax of €1.50 per adult (aged 18 and over)/night is to be paid at reception.
- This price is given as an indication and may change depending on the decisions of the local authorities.





EXCLUSIVE SERVICES

Enjoy your stay and more





EXCLUSIVE SERVICES



1. ACTIVITIES AND LEISURE

- Board games on loan from reception (ID required).
- Antique wooden games (ID required).
- Tonies Box on loan (story box for children, for a deposit of €150).
- Comic books on loan (ID required).
- Outdoor table tennis tables.
- Lounge for relaxing and reading.
- Loan of badminton rackets, balls and outdoor games.



2. MEET THE CHARACTERS IN THE MORNING

- Every morning, iconic Astérix and Obélix characters come to the hotel to say hello.

3. SPECIAL ACCESS TO THE THEME PARK

- Each hotel has its own private road with direct access to Parc Astérix.
- Plus, you get early access to certain attractions 30 minutes before they open to the general public.*
- * *Excluding Peur sur Le Parc night openings, special days, Christmas trees & Christmas (weather permitting).*

TIPS

The characters come out to play in the hidden animals room and in the reception area.





EXCLUSIVE SERVICES



4. SHOP DISCOUNT

- As a hotel guest, you get a 10% discount on a selection of products in the theme park's shops on presentation of your room card.



5. SMART SHOPPING

- Make your purchases in the park with complete peace of mind with the free smart shopping service, with items delivered directly to
- Please note that this service is only available for purchases made before 3 p.m. at the theme park.

6. AÉROLAF

- As a hotel guest, you get a 10% discount on the Aérolaf (aerial bar 35 m above ground) on presentation of your room card.

