



CONDITIONS OF USE OF PARC ASTÉRIX 2024 SEASON PASSES

Purchasing a pass (Discovery Season Pass, Gaulois Season Pass or Premium Season Pass) to access Parc Astérix implies the unconditional acceptance of the following conditions of use by the Season Pass beneficiary.

ARTICLE 1. ACCESS TO PARC ASTERIX

To access Parc Astérix, the beneficiary must show an undamaged, valid Season Pass in their name and bearing their photograph to a Grévin et Compagnie employee (the company in charge of operating Parc Astérix), at the turnstiles at the park entrance. Anyone failing to produce a Season Pass fulfilling all these conditions shall be refused access to Parc Astérix.

The Season Pass provides access to Parc Astérix during opening hours to the public, as posted on the Parc Astérix website at the following address <https://www.parcasterix.fr/en/parc/horaires-calendrier>, within the limit of Parc Astérix's capacity. The Season Pass does not provide access to Parc Astérix during private or special events and from November 16 to December 20, 2024.

Access to Parc Astérix or some of its facilities (rides, venues, restaurants, shops, etc.) is not guaranteed for the beneficiary if the maximum number of daily visitors is reached, or should any event justify the total or partial closure of Parc Astérix (including threats to the health or safety of Parc Astérix visitors, maintenance, decisions by the relevant public authorities, etc.).

Depending on the type of Season Pass purchased, there are days of restriction during which the Season Pass in question does not allow access to Parc Astérix. These days of restriction are specified, for the validity period of each Season Pass, in the documentation provided to each beneficiary upon issuance of their Season Pass, and can be found on the Parc Astérix website at the following address: <https://www.parcasterix.fr/en/pass-saison-coupon>.

For the beneficiaries of Premium Season Passes only: To benefit from the Filotomatix Or queue-jumping service, the beneficiary must go to the Pass Point at the park's entrance on the day of their visit. Every Premium Season Pass holder is entitled to one (1) Filotomatix Or service that can be used for one (1) day during the entire 2024 season, from 30 March 2024 to 5 January 2025 excluding "Peur sur le Parc" night-time openings in 2024 (7 p.m. to 1 a.m.).

ARTICLE 2. CONTROL WITHIN PARC ASTERIX

The beneficiary must carry their Season Pass with them upon arrival at Parc Astérix and throughout their visit. Grévin et Compagnie reserves the right to ask the beneficiary to produce their Season Pass at any time.

If the beneficiary has forgotten the Season Pass and/or if they fail to produce the Season Pass when asked, they must purchase a Parc Astérix admission ticket or immediately leave the grounds. Grévin et Compagnie shall under no circumstances be held liable in this regard and no indemnity and/or compensation of any kind whatsoever shall be payable to said beneficiary. The beneficiary shall not be entitled to the refund, even partial, of their Season Pass or admission ticket purchased, even if they subsequently produce a valid Season Pass.

ARTICLE 3. COMPLIANCE WITH PARC ASTERIX'S INTERNAL RULES

The beneficiary of a Season Pass shall comply with Parc Astérix's internal rules. Failing this, Grévin et Compagnie reserves the right to expel the Season Pass holder from Parc Astérix. Grévin et Compagnie shall under no circumstances be held liable in this regard and no indemnity or compensation of any kind whatsoever shall be payable to the Season Pass holder. They shall not be entitled to any refund, even partial, of their Season Pass.

ARTICLE 4. LOSS OR THEFT OF THE SEASON PASS

In the event of loss or theft of their Season Pass, the beneficiary can get a new Season Pass issued upon payment of fifteen Euros (€15) and submission of an official loss or theft report issued by the competent authorities.

The issuance of a new Season Pass may be requested from the Pass Point at the entrance to Parc Astérix or by writing to Grévin et Compagnie, Season Pass department, BP 8, 60128 Plailly. In the latter case, the request must be accompanied by the loss or theft report and a cheque for fifteen Euros (€15) payable to Grévin et Compagnie. A new Season Pass shall be sent by post to the beneficiary at the earliest convenience, to the address given when the Season Pass was purchased, or their new address where mentioned in their request.

The beneficiary shall not be entitled to any refund, even partial, of the admission ticket(s) purchased to visit Parc Astérix between the moment their pass was lost or stolen and the receipt of their new Season Pass.

ARTICLE 5. TECHNICAL FAILURE OF THE SEASON PASS

In the event of a technical failure of their Season Pass during their visit to Parc Astérix, the beneficiary can get a new Season Pass issued free of charge. The issuance of a new Season Pass must be requested from the Pass Point at the entrance to Parc Astérix. A new Season Pass shall immediately be issued to the beneficiary.

ARTICLE 6. NON-TRANSFERABILITY OF THE SEASON PASS

As the Season Pass is personal, it cannot be transferred to a third party, for a fee or free of charge, permanently or temporarily.

ARTICLE 7. SEASON PASS DEACTIVATION OR WITHDRAWAL

Grévin et Compagnie reserves the right to deactivate or withdraw a Season Pass from its holder at any time:

- If the Season Pass has been obtained by providing a false identity or producing forged documents;
- If the Season Pass is used by a person other than the beneficiary mentioned on the Season Pass;
- If the Season Pass holder is in violation of Parc Astérix's internal rules or behaves in a manner contrary to public order or morality;
- If the Season Pass holder fails to comply with these conditions of use.

Should the Season Pass be deactivated or withdrawn in the situations mentioned above, Grévin et Compagnie shall under no circumstances be held liable in this regard and no indemnity or compensation of any kind whatsoever shall be payable to the beneficiary. They shall not be entitled to any refund, even partial, of their Season Pass.

ARTICLE 8. ENTRY INTO FORCE OF THE CONDITIONS OF USE

These conditions of use apply to any Season Pass purchased from 6 November 2023 and usable during the 2024 season from 30 March 2024 to 5 January 2025.

ARTICLE 9. APPLICABLE LAW

These conditions of use are governed by French law.

ARTICLE 10. DISPUTE SETTLEMENT

Should a dispute arise out of these conditions of use, the beneficiary of the Season Pass may make use, free of charge, of a conventional mediation process or any other alternative dispute settlement method. They may lodge a request for mediation with the Travel and Tourism Mediator (BP 80303, 75823 Paris cedex 17 – tel.: +33 (0)1 42 67 96 68 – email: info@mtv.travel – website: <http://www.mtv.travel>), within no more than one year of the written complaint lodged with Grévin et Compagnie. In the absence of an amicable settlement, the dispute may be referred to the court having territorial jurisdiction by the more diligent party.