



CONDITIONS OF USE OF PARC ASTÉRIX 2024 SEASON PASSES

Purchasing a pass (Découverte Season Pass, Gaulois Season Pass or Premium Season Pass) (hereinafter the "Season Pass") to access Parc Astérix implies the unconditional acceptance of the following conditions of use by the Season Pass beneficiary (hereinafter the "Beneficiary").

The Season Pass is valid for one person (adult or child) and for the duration stipulated in article 8 below.

ARTICLE 1. THE ADVANTAGES OF THE SEASON PASS

1.1 ACCESS TO PARC ASTÉRIX

To gain access to Parc Astérix, the Beneficiary must present their Season Pass to a member of staff from Grévin et Compagnie (the Parc Astérix operating company), located at the entrance to the car park and then at the huts near the turnstiles at the entrance to the Park. The digital version of the Season Pass must be presented by each Beneficiary or, if the Beneficiary has chosen the physical version, they must present the original Season Pass in their name, undamaged, valid and bearing their photograph. The digital Season Pass can be printed out or presented on the Beneficiary's smartphone. If printed, the digital Season Pass must be presented in its entirety and will only be valid if printed on blank white paper on both sides. The presentation of the barcode alone will not be sufficient to validate the Beneficiary's entry.

The Beneficiary remains solely responsible for how they use their Season Pass and for its safekeeping.

Anyone failing to produce a Season Pass fulfilling all these conditions shall be required to purchase a ticket at the public price in order to access Parc Astérix.

The Season Pass provides access to Parc Astérix only once a day, during opening hours to the public, as posted on the Parc Astérix website at the following address <https://www.parcasterix.fr/infos-pratiques/horaires-calendrier>, within the limit of Parc Astérix's capacity. The Season Pass does not provide access to Parc Astérix during private or special events or during the period from 12 November to 20 December 2024.

The Season Pass alone does not give priority access to the Park or its attractions: Access to Parc Astérix or some of its facilities (rides, venues, restaurants, shops, etc.) is not guaranteed for the Beneficiary if the maximum number of daily visitors is reached, or should any event justify the total or partial closure of Parc Astérix (including threats to the health or safety of Parc Astérix visitors, maintenance, decisions by the relevant public authorities, etc.).

2. OTHER ADVANTAGES:

There are several categories of Season Pass. The advantages associated with each of these Season Passes are listed on the Parc Astérix website at the following address: <https://www.parcasterix.fr/en/pass-saison-coupon>. Parc Astérix reserves the right to review the advantages offered every year.

Depending on the type of Season Pass purchased, there are days of restriction during which the Season Pass in question does not allow access to Parc Astérix. These days of restriction are specified, for the validity period of each Season Pass, in the documentation provided to each Beneficiary upon issuance of their Season Pass, and can be found on the Parc Astérix website at the following address: <https://www.parcasterix.fr/en/pass-saison-coupon>.

By using the advantages of their Season Pass, the Beneficiary undertakes to comply with all the regulations associated with each advantage, issued by Grévin et Compagnie, including internal regulations of Parc Astérix, as well as the internal rules of the Park's Hotels.

For the beneficiaries of Premium Season Passes only: To benefit from the Filotomatix Or queue-jumping service, the Beneficiary must go to the Pass Point at the park's entrance on the day of their visit. Every Premium Season Pass holder is entitled to one (1) Filotomatix Or service that can be used for one (1) day during the

entire 2024 season, from 30 March 2024 to 5 January 2025, excluding the 2024 "Peur sur le Parc" night-time openings from 7pm to 1am.

If the Beneficiary has not used all the advantages available with their Season Pass during the period of validity as stated in article 8, the advantages are lost outright: Advantages cannot be transferred to third parties, nor are they refundable or transferable from one season to another.

ARTICLE 2. CONTROL WITHIN PARC ASTÉRIX

The Beneficiary must carry their Season Pass with them upon arrival at Parc Astérix and throughout their visit. Grévin et Compagnie reserves the right to ask the Beneficiary to produce their Season Pass at any time.

If the Beneficiary has forgotten the Season Pass and/or if they fail to produce the Season Pass when asked, they must purchase a Parc Astérix admission ticket or immediately leave the grounds. Grévin et Compagnie shall under no circumstances be held liable in this regard and no indemnity and/or compensation of any kind whatsoever shall be payable to said Beneficiary. The Beneficiary shall not be entitled to the refund, even partial, of their Season Pass or admission ticket purchased, even if they subsequently produce a valid Season Pass. Similarly, if the Beneficiary purchases a Season Pass but does not use it during its period of validity, they are not entitled to a refund.

ARTICLE 3. COMPLIANCE WITH PARC ASTÉRIX'S AND THE HOTELS' INTERNAL RULES

Season Pass Beneficiaries must abide by Parc Astérix's internal rules, which are available at the Parc Astérix reception desk, at the ticket offices and at the Domaine des Dieux, as well as the internal rules of the Park's hotels, which are available at the Hotel reception desks. Failing this, Grévin et Compagnie reserves the right to expel the Season Pass holder from Parc Astérix. Grévin et Compagnie shall under no circumstances be held liable in this regard and no indemnity or compensation of any kind whatsoever shall be payable to the Season Pass holder. They shall not be entitled to any refund, even partial, of their Season Pass.

ARTICLE 4. LOSS OR THEFT OF THE SEASON PASS

In the event of loss or theft of their Season Pass, the Beneficiary undertakes to inform Grévin et Compagnie immediately by any means.

In the event of theft of the digital Season Pass, Grévin et Compagnie will deactivate the Season Pass from the date of the information sent by the Beneficiary, after verification of any information that Grévin et Compagnie may request from the Beneficiary in this respect.

In the event of loss of the digital Season Pass, it is the responsibility of the Beneficiary to inform Grévin et Compagnie and to retrieve the email confirming their initial order and to reprint it or download it again onto their smartphone.

In the event of loss or theft of their physical Season Pass, the beneficiary can get a new Season Pass issued upon payment of fifteen euros (€15) and submission of an official loss or theft report issued by the competent authorities. Stolen or lost physical Season Passes will be deactivated.

The issuance of a new Season Pass may be requested from the Pass Point at the entrance to Parc Astérix or by writing to Grévin et Compagnie, Season Pass department, BP 8, 60128 Plailly. The Beneficiary will indicate whether they wish to receive their new Season Pass in digital form or in physical form. In the latter case, the request must be accompanied by the loss or theft report and a cheque for fifteen euros (€15) payable to Grévin et Compagnie.

A new digital Season Pass shall be sent by email to the Beneficiary at the earliest convenience, to the address given when the Season Pass was purchased, or their new address if mentioned in their request. If the Beneficiary has chosen the physical card format, the card may only be issued at the Parc Astérix Pass Point, during the park's opening hours.

The Beneficiary shall not be entitled to any refund, even partial, of the admission ticket(s) purchased to visit Parc Astérix between the moment their pass was lost or stolen and the receipt of their new Season Pass.

ARTICLE 5. TECHNICAL FAILURE OF THE SEASON PASS

In the event of a technical failure leaving the equipment at the Park entrance unable to read their Season Pass during their visit to Parc Astérix, the Beneficiary may obtain a new Season Pass issued free of charge after verification of the information on the Beneficiary. The issuance of a new Season Pass must be requested from the Pass Point at the entrance to Parc Astérix. A new Season Pass shall immediately be issued to the Beneficiary.

ARTICLE 6. NON-TRANSFERABILITY OF THE SEASON PASS

As the Season Pass is **personal**, it cannot be transferred to a third party under any circumstances, for a fee or free of charge, permanently or temporarily. Consequently, none of the advantages of this Season Pass may be transferred to a third party, whether in return for payment or free of charge, permanently or temporarily during the Season Pass's period of validity. Any failure to comply with the above requirements will result in the Season Pass being cancelled. The Beneficiary may not in any way obtain any reimbursement or compensation for said cancellation.

ARTICLE 7. SEASON PASS DEACTIVATION OR WITHDRAWAL

Grévin et Compagnie reserves the right to deactivate or withdraw a Season Pass from its holder at any time:

- If the Season Pass was obtained by providing a false identity or producing forged documents; Grévin et Compagnie reserves the right to take legal action to enforce its rights in the event of this type of breach;
- If the Season Pass is used by a person other than the Beneficiary mentioned on the Season Pass. Grévin et Compagnie reserves the right to take legal action to enforce its rights in the event of this type of breach;
- If the Season Pass Beneficiary is in violation of Parc Astérix's and/or the Parc Astérix Hotels' internal rules or behaves in a manner contrary to public order or morality;
- If the Season Pass holder fails to comply with these conditions of use.

Should the Season Pass be deactivated or withdrawn in the situations mentioned above, Grévin et Compagnie shall under no circumstances be held liable in this regard and no indemnity or compensation of any kind whatsoever shall be payable to the Beneficiary. They shall not be entitled to any refund, even partial, of their Season Pass.

ARTICLE 8. PERSONAL DATA

Any personal data collected when a Season Pass is purchased is processed for the following purposes:

- Management of Season Pass purchases. This processing is necessary for performance of the contract concluded between Grévin et Compagnie and the Customer;
- Customer access to the Park. This processing is necessary for performance of the contract concluded between Grévin et Compagnie and the Customer;
- Sending the Customer commercial offers, newsletters, invitations to take part in games, competitions or satisfaction surveys. In the case of messages sent by Grévin et Compagnie, this processing is based on the latter's legitimate interest in developing its activities and, in the case of messages sent by Grévin et Compagnie's partners, upon the Customer's consent.

Unless otherwise stated on the data collection form, all fields must be completed in order for the data to be processed.

Processing is carried out under the responsibility of Grévin et Compagnie, represented by its Managing Director.

The data is intended for Grévin et Compagnie, its partners if the Customer has agreed to receive messages from them, and service providers whose intervention is necessary to carry out the aforementioned processing.

Data is kept for the following periods:

- Data required to manage the Order:
 - o If the Season Pass is purchased electronically, the data is kept for five (5) years from the date on which it is collected if the value of the Season Pass purchase is less than €120, and for ten (10) years from the date on which it is collected if the value of the Season Pass purchase is greater than or equal to €120;
 - o If the Season Pass is not purchased electronically, the data is kept for five (5) years from the date on which it is collected.
 - o Data relating to credit cards will be kept for fifteen (15) months after the transaction for the purposes of proof in the event that the transaction is disputed. The security code (CVV) is not kept after the transaction.
- By way of exception, the number and expiry date of credit cards, as well as data relating to SEPA mandates, are kept until expiry of the withdrawal period defined in the Season Pass general terms and conditions of sale in order to refund any sums paid, where applicable, and for fifteen (15) months after the transaction as proof in the event that the transaction is disputed. The security code (CVV) is not kept after the transaction;

- Data required for Customer access to the Park: Data is kept until the end of the Customer's visit to the Park;
- Data required to send the Customer commercial offers, newsletters, etc.: data is kept for five (5) years from the date of collection; this period is renewed for each significant interaction between the Customer and Grévin et Compagnie (receipt of a new Season Pass purchase request).

In order to preserve the confidentiality and security of Customer data, and in particular to protect it against unlawful or accidental destruction, accidental loss or alteration, or unauthorised disclosure or access, Grévin et Compagnie shall take the appropriate technical and organisational measures, in accordance with the applicable legal provisions. To this end, Grévin et Compagnie has implemented technical measures (such as firewalls) and organisational measures (such as a login and password system, means of physical protection, etc.).

All Customers have the right to access their personal data, to have it corrected or deleted, to transfer it or have it transferred to a third party, to obtain a restriction on its processing, or to object to this processing. Grévin et Compagnie will comply with their request subject to its legal obligations.

Customers have the right to withdraw their consent to receive messages from Grévin et Compagnie's partners at any time. Any withdrawal of this consent does not affect the legality of the processing carried out prior to this withdrawal.

Customers may exercise these rights by contacting the personal data protection officer appointed by Grévin et Compagnie:

- By email at the following address: privacy@parcaterix.com; or
- By post at: Grévin et Compagnie, Délégué à la protection des données, BP 8, 60128 Plailly, France.

In the interests of confidentiality and the protection of personal data, Grévin et Compagnie reserves the right to ask the Customer for proof of identity before responding to their request. The Customer may be asked to produce a photocopy of an identity document stipulating their date and place of birth, and bearing their signature.

Customers may also lodge a complaint with the *Commission Nationale de l'Informatique et des Libertés – CNIL* (French Data Protection Authority) if they feel that their rights have not been respected. The CNIL's contact details are as follows: CNIL, 3 place de Fontenoy, TSA 80715, 75334 Paris Cedex 07, France – Website: <https://www.cnil.fr/fr/plaintes>.

In accordance with Articles L.223-1 et seq. of the French Consumer Code, if a Customer no longer wishes to be contacted by telephone on the number that they have communicated to Grévin et Compagnie, they may, at any time, register this telephone number online on the telephone anti-solicitation list at www.bloctel.gouv.fr or by post by writing to Société Opposetel, Service Bloctel, 6 rue Nicolas Siret, 10000 Troyes, France.

ARTICLE 9. ENTRY INTO FORCE OF THE CONDITIONS OF USE

These conditions of use apply to any Season Pass purchased on or after 29 February 2024 and usable during the 2024 season from 30 March 2024 to 5 January 2025.

ARTICLE 10. APPLICABLE LAW

These conditions of use are governed by French law.

ARTICLE 11. DISPUTE SETTLEMENT

Should a dispute arise out of these conditions of use, the Beneficiary of the Season Pass may make use, free of charge, of a conventional mediation process or any other alternative dispute settlement method. They may lodge a request for mediation with the Travel and Tourism Mediator (BP 80303, 75823 Paris cedex 17 – tel.: +33 (0)1 42 67 96 68 – email: info@mtv.travel – website: <http://www.mtv.travel>), within no more than one year of the written complaint lodged with Grévin et Compagnie. In the absence of an amicable settlement, the dispute may be referred to the court having territorial jurisdiction by the more diligent party.