



# PRACTICAL GUIDE

To help you throughout your stay



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# BEFORE YOUR STAY

Get to us with peace of mind



# BEFORE YOUR STAY



## 1. GETTING TO THE HOTEL

- Parc Astérix hotels are located directly on the park grounds.
- **By car:** take the A1 motorway, Parc Astérix exit.
- **Getting to Parc Astérix by shuttle/bus:** please note that shuttles from Roissy CDG airport only run on days when Parc Astérix is open. The first shuttle leaves Roissy CDG 1 hour before the theme park opens.



## 2. LEAVING THE HOTEL

- **Leaving by car:** via the A1 motorway.
- **Leaving Parc Astérix by shuttle/bus:** last shuttle leaves Parc Astérix 1 hour after the park closes.
- **On departure:** remember to inform reception when you are returning by shuttle so that your luggage can be transferred to the park reception.

### TIPS

If you arrive outside park opening hours, use the intercom located at the theme park entrance.

If you already have admission tickets, your travel pack will be sent to you up to 7 days before your arrival in the form of a download link.

If you do not have tickets, special-rate tickets are on sale at reception and are reserved for hotel guests only.



**ADDRESS**  
[Locate the hotel](#)

**WEBSITE**  
[parcasterix.fr/en](http://parcasterix.fr/en)

**PHONE**  
+33 3 44 62 68 00

# BEFORE YOUR STAY



## 3. PARKING

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- The car park is located right in front of the hotel and is free of charge for the duration of your stay.
- The main car park of the Park is complimentary for all guests staying at our hotels, on Day 1 or Day 2, upon presentation of a travel booklet or any document displaying the reservation number. (the room key card is no longer accepted)
- Charging points for electric vehicles are available in hotel car parks (subject to availability). Don't forget to sign in at reception so that the terminal is activated.

## 4. RECEPTION

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- Reception is open 24 hours a day.
- From your room, dial 9 or +33 3 44 62 68 00.



# BEFORE YOUR STAY



## 5. CHECK-IN / CHECK-OUT

- **Check-in:** the room is available from 5 p.m. on the day you arrive.
- If you arrive in the morning and have access to the theme park on the day of arrival, you can pre-check in at reception and use the footpath with direct access to the park.
- Be sure to book a time slot in advance for your dinners and breakfasts (\*)
- Secure luggage storage is available on request from reception. This service is available 24 hours a day.
- **Check-out:** 10 a.m. on the day of departure.

*\* Meal time slots can be booked via the online I-Concierge service "Hotel Services". Your login details will be sent to you 5 days before your arrival. Guests travelling through a travel agency or as part of an organised group tour can obtain their login details by contacting the hotel.*



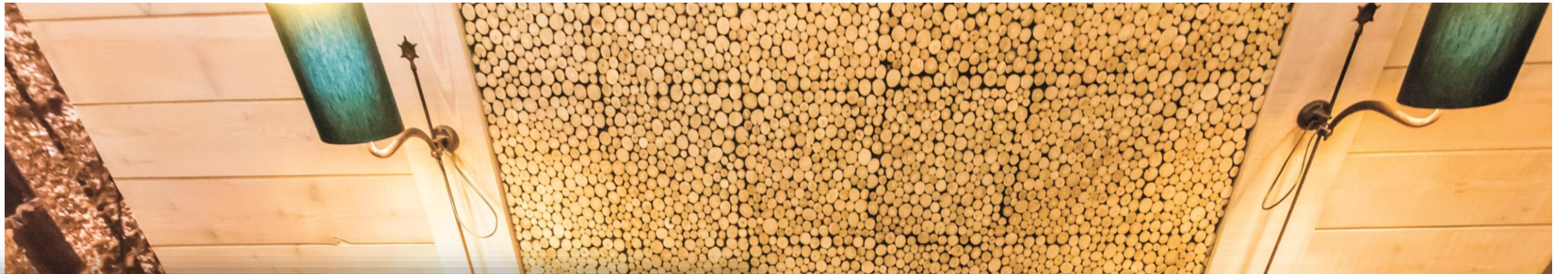
## 6. PEOPLE WITH DISABILITIES

- The hotel's public areas are accessible to people with disabilities. If you are visually or hearing-impaired, please inform reception.
- **Specifications on rooms for people with reduced mobility (PRM)**

The hotel has 4 specially equipped rooms for people with reduced mobility (PRM), available only in the "Family room for 4 people" category, bookable on the Park website or on request from our contact centre and subject to availability only.



## MORE INFORMATION ABOUT PARC ASTÉRIX'S ACCESSIBILITY POLICY



## DURING YOUR STAY

Get to us with peace of mind



# DURING YOUR STAY



## 1. OUR ROOMS

The hotel has 150 rooms, some with a balcony or terrace, subject to availability.

### Double rooms for 2 people :

- 1 double bed
- Maximum 2 adults (12 years old and over)

### Family rooms for 4 people

- 1 double bed + 1 bunk bed.
- Maximum 3 adults (aged 12 and over).

### Family rooms for 5 people

- 1 double bed + 1 bunk bed + 1 sofa bed in the master bedroom.
- Maximum 4 adults (aged 12 and over).

### Duplex for 6 people

- 2 double bed + 1 bunk bed.
- Maximum 5 adults (12 and over).

### Specifications on beds:

- For rooms that accommodate 4 adults, the 3rd and 4th beds are in bunk beds.
- For rooms that accommodate 5 people (4 adults maximum), the 3rd and 4th beds are in bunk beds, and the 5th bed is in an extra bed (size: 90x195cm).
- The bunk bed is suitable for people over 6 years old, for a maximum height of 1.80m and a maximum weight of 80kg.

**We love animals but we cannot accept them in our establishment.**

## ROOM FACILITIES

Our rooms are equipped with:

- Towels provided
- Bath amenities
- Hairdryer
- Flat-screen TV
- Safe
- Telephone
- Free Wi-Fi
- Iron and ironing board available on Request
- Wake-up service

For all other requests, please contact reception.



# DURING YOUR STAY



## 2. FOOD ACCESS

- If you haven't already done so, remember to reserve your table as soon as possible. Reserving a time slot is possible 4 to 5 days before your arrival. Your identifiers will be communicated to you by email 5 days before your arrival if we have your email address.
- If you left your contact details when booking, you will receive an SMS the day before your arrival with the link allowing you to proceed with the reservation.
- For breakfast and dinner services, online reservation is strongly recommended, however it will be possible to reserve your slot at reception (subject to availability of remaining slots). (\*)

\* For online reservations, your I-Concierge login details will be sent to you 5 days prior to your arrival.

### RESTAURANT : LE GRAND DUC

- On the first floor of the Trois Hiboux hotel, our restaurant Le Grand Duc offers an all-you-can-eat buffet.
- Breakfast times: 7 a.m. – 10 a.m. (last slot at 9.30 a.m.).
- Dinner times: 7 p.m. – 10 p.m. (last slot at 9.30 p.m.).

[Browse menu](#)

### BAR : LE PETIT DUC

- Come try our creative cocktails on the ground floor of the Trois Hiboux hotel.
- Opening hours: Opening hours: 1:00 p.m. – 12:00 a.m.

[Browse menu](#)



[CLICK HERE  
TO RESERVE](#)

# DURING YOUR STAY



## 3. SERVICES

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### WIFI

The hotel has free Wi-Fi access.

### BABIES

We have special facilities for mini Gauls:

- Baby cots: please let us know in the pre-visit questionnaire or at reception,
- Baby-bottle warmer: available at reception upon credit card pre-authorisation (subject to availability),
- Microwave: in the restaurant,
- Changing table: in the communal toilet.

## 4. PARC ASTÉRIX TICKETS

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If you already have tickets purchased as part of a hotel + tickets package, these are sent to you by email 7 days before your arrival.

If not, tickets at special rates are on sale at reception (for hotel guests only).



# DURING YOUR STAY



## 5. FILOTOMATIX FAST-TRACK SERVICE

Filotomatix is a fast-track service that allows you to enjoy the theme park with special privileges. Make the most of your day and book your favourite attractions.

### What is a Filotomatix?

- A paid service.
- Depending on the range you choose, you will have access to special queue-cutting services, or special waiting times at eligible attractions. Prices and range descriptions are available on the Parc Astérix app and on our [website](#).

### What is a virtual queue?

- The virtual queue replaces the physical queue. Using your smartphone, you can reserve a place in the virtual queue without having to queue in person, so you can make the most of your time and enjoy the park even more.

### How can I benefit from Filotomatix?

- Be in possession of an entry ticket valid on the day of your visit, a mobile phone with access to mobile internet or Wi-Fi, and a valid e-mail address. Filotomatix provides access to just one attraction at a time. Filotomatix services are subject to availability. We recommend purchasing in advance. Non-refundable and non-exchangeable.

**[Discover the Filotomatix range](#)**

### PLEASE NOTE

To enjoy the attractions together and at the same time, you need to choose the same Filotomatix range.

1 Filotomatix per person.



# DURING YOUR STAY



## 6. PARK MAP

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- Maps of the theme park are available at the hotel, at the security point, at the park, or by downloading the Parc Astérix app.

## 7. TOURIST TAX

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- A tourist tax of €1.70 per adult (aged 18 and over)/night is to be paid at reception.
- This price is given as an indication and may change depending on the decisions of the local authorities.
- Bank imprint: a pre-authorization on your credit card will be required at check-in.





# EXCLUSIVE SERVICES

Enjoy your stay and more



# EXCLUSIVE SERVICES



## 1. ACTIVITIES AND LEISURE

- Board games on loan from reception\*
- Antique wooden games\*
- Tonies Box on loan (story box for children)\*
- Comic books on loan\*
- Outdoor table tennis tables.
- Lounge for relaxing and reading.
- Loan of badminton rackets, balls and outdoor games.
- Photo booth (additional charge).

*\*Any loss or damage to activities will be charged to the card used for the security deposit.*

## 2. MEET THE CHARACTERS IN THE MORNING

- Every morning, iconic Astérix and Obélix characters come to the hotel to say hello.

## 3. SPECIAL ACCESS TO THE THEME PARK

Each hotel has its own private road with direct access to Parc Astérix.

- Plus, you get early access to certain attractions 30 minutes before they open to the general public.\*

*\* Excluding Peur sur Le Parc night openings, special days, Christmas trees & Christmas (weather permitting).*



## TIPS

The characters come out to play in the hidden animals room and in the reception area.

# EXCLUSIVE SERVICES



## 4. SHOP DISCOUNT

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- Hotel guests benefit from a 10% discount on a selection of products in the Park's shops, upon presentation of the QR code available in your travel booklet.

## 5. SMART SHOPPING

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- Make your purchases in the park with complete peace of mind with the free smart shopping service, with items delivered directly to
- Please note that this service is only available for purchases made before 3 p.m. at the theme park.

## 6. AÉROLAF

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- As a hotel guest, you get a 10% discount on the Aérolaf (aerial bar 35 m above ground) on presentation of your room card.



# SERVICES EXCLUSIFS

## 7. SPECIAL OCCASIONS

- Park products and decorative packs are available to order (additional charges apply).



- Subject to availability
- Non-contractual photo

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- Subject to availability
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Find more information on our I-Concierge service ("Hotel Services"), available in your customer area.