

## WITHDRAWAL GUIDE

### 1. Applicable texts

Extracts from articles:

L.221-18 of the French Consumer Code:

"The consumer has a period of fourteen days to exercise his/her right to withdraw from a contract entered into remotely, following telephone or off-premises prospecting, without having to give a reason for the decision or incur costs other than those laid out in articles L. 221-23 to L. 221-25."

L.242-3 of the French Consumer Code:

"Any clause by which the consumer gives up his/her right of withdrawal as defined in article L. 221-18 is null and void."

L. 221-28 of the French Consumer Code:

"The right of withdrawal cannot be exercised for contracts: (...)

- for the provision of accommodation services other than residential accommodation, goods transport services, car hire, and catering or leisure activities that must be supplied on a determined date or period."

### 2. Right of withdrawal

Any consumer who has made a remote purchase (via the Internet or telephone) of a Gift Card or an Admission ticket to Parc Astérix, either undated or valid for a specific period, (e.g.: a Season Pass) has, in accordance with articles L.221-18 et seq. of the French Consumer Code, a withdrawal period of fourteen (14) days following receipt of the Order confirmation email.

### 3. Right of withdrawal conditions

In order to withdraw from the purchase, the consumer must notify his/her decision to withdraw before the expiry of the fourteen-day (14) period, through a clear, unequivocal method, using the withdrawal form below or by sending a letter expressing his/her wish to withdraw to the following address: GREVIN ET COMPAGNIE, BP 8 – 60,128 Plailly, France. Any withdrawal request that is illegible or incomplete will not be processed or refunded. Any consumer who wishes to use the purchased Admission Ticket before the expiry of the fourteen (14) day period, must make an explicit request to GREVIN ET COMPAGNIE, and will be liable, in the event that he/she decides to withdraw, for paying the amount corresponding to the services provided by GREVIN ET COMPAGNIE up until the date of the decision to withdraw. This amount is proportional to the total cost of the Order.

### 4. Effects of withdrawal

In the event of a consumer sending a correctly addressed withdrawal request before the expiry of the fourteen (14) day period, GREVIN ET COMPAGNIE will refund all payments received when the Order was made without undue delay and, at the latest fourteen (14) days after receipt of the withdrawal request. Refunds are made using the same payment method as the consumer used for the Order, unless the consumer expressly agrees to a different method.



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## WITHDRAWAL FORM

(Please complete and send back this form only if you wish to withdraw from the Order and if you fulfil the conditions set out in point 2 above)

Order number (\*): \_\_\_\_\_

Entry Ticket (s) number (\*): \_\_\_\_\_

FAO GREVIN ET COMPAGNIE, BP 8 – 60,128 Plailly, France

I, the undersigned: \_\_\_\_\_

Address: \_\_\_\_\_

hereby notify you of my withdrawal of the Order for  the non-dated Admission Ticket(s),  Season Pass,  Gift Card, placed with GREVIN ET COMPAGNIE on the (\*) \_\_\_\_/\_\_\_\_/\_\_\_\_.

I note that the withdrawal is effective from the date that this form is sent and does not require the return of the Admission Ticket(s).

Signature of the Consumer

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

(\*) Required information without which your withdrawal request cannot be processed.